

Comprehensive Warranty Statement for North America



TABLE OF CONTENTS

Warranty Coverage.....	2
Warranty Claims	3
Terms & Conditions.....	4

Subject to the terms and conditions set out in this document, Pressure Systems International, Inc. ("P.S.I.") warrants to the original purchaser that the products sold by P.S.I. shall be free of defects in design, materials and workmanship when installed and maintained according to the applicable P.S.I. Maintenance and Installation Manual. Covered product kits, warranty periods and labor rates are shown below.

Warranty Periods

PRODUCT	PARTS	LABOR
P.S.I. ATIS Kits	5 years	1 year
Kits bundled with approved wheel end package: • Meritor AxlePak7 • SKF TFO 7 Year Wheel End	7 years	1 year
TireView™ TPMS by P.S.I.	2 years	N/A
TireView LIVE™ by P.S.I.	2 years	N/A

The warranty period in the tables will begin for each Product, as the case may be:

1. For OEM applications, the date of delivery to the first user of the OEM product into which the Product is installed, or
2. For field retrofits on existing trailers, upon installation.

The warranty period will automatically expire at the end of the applicable time period stated above.

Standard Repair Times

DESCRIPTION	QTY CHANGED	REPAIR TIME (hrs)
Tire Hose	1,2, or 3	.5
Tire Hose	4	.67
Thru-Tee Assembly (Dual or Single Tire)	1 or 2	.5
Thru-Tee Assembly (Dual or Single Tire)	3 or 4	.75
Stator Assembly	1 or 2	.5
Stator Assembly	3	.75
Stator Assembly	4	1
Control Box Assembly	1	1

When changing a combination of parts, combine applicable repair times (i.e., repair time for one each of a Thru-Tee Assembly and one each of a Stator Assembly would total 1 hour). Removal and installation of other parts not included in the basic descriptions may be required to complete the warranty repair. The foregoing repair times are based upon work conducted in various repair facilities utilizing approved P.S.I. procedures and include technician set-up time, diagnostic time, and consideration of applicable supervisory/administrative requirements.

To make a warranty claim, please contact the company that sold you the product.

For warranty claims on P.S.I.-branded products, you may make a warranty claim by completing and submitting P.S.I. Warranty Request Form L001-05 to:

Email: warranty@psitireinflation.com

Fax: 210.568.4221

Phone: 210.222.1926

Mail: 4323 Interstate Way, San Antonio, TX 78219

These details are the minimum required to file a warranty claim. P.S.I. maintains the right to request further information.

Vehicle Information

- VIN
- In-service Date
- System Installer
- System Installation Date

Component Information

- Component Part Number
- Serial Number Code (where applicable)
- Manufacturing Date Code

Repair Information





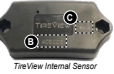

- Repair Facility
- Failure Date
- Cost of Repair (Estimate, Work Order, etc)
 - Labor Cost
 - Parts Cost

Description of Occurrence

- General Description
- Digital Photos

NOTE:

Please retain all P.S.I. components relating to a claim until disposition is received from P.S.I.

P.S.I. CUSTOMER		Warranty Request From	
P.S.I. RMA #:		Please complete form and click "SAVE" button at bottom of page to save a copy to your computer.	
P.S.I. CONTACT:		Then attach the saved PDF to email and send to warranty@psitireinflation.com.	
P.S.I. CONTACT EMAIL:			
P.S.I. CONTACT PHONE:			
VEHICLE INFORMATION			
VEHICLE MANUFACTURER:		IN-SERVICE DATE (MM / DD / YYYY):	
VEHICLE IDENTIFICATION NUMBER (VIN):			
SYSTEM INSTALLER:		INSTALL DATE (MM / DD / YYYY):	
VEHICLE OWNER/FLEET NAME:			
VEHICLE OWNER UNIT NUMBER:		VOCATION:	
COMPONENT INFORMATION (SEE EXAMPLES)			
P.S.I. COMPONENT PART NUMBER:	A		
P.S.I. SERIAL NUMBER CODE (WHERE APPLICABLE):	B		
MANUFACTURING DATE CODE:	C		
     			
<p>Top of P.S.I. Control Box Inside of P.S.I. Control Box Lid TireView Cap Sensor TireView Repeater Back</p> <p>TireView Internal Sensor TireView Display Back</p>			
REPAIR INFORMATION			
REPAIR FACILITY:		NAME:	
PHONE NUMBER:		EMAIL:	
WORK ORDER NUMBER:		COST OF REPAIR:	
FAILURE DATE (MM / DD / YYYY):		LABOR:	PARTS:
ODOMETER READING:		<input type="radio"/> MI <input type="radio"/> KM	
DESCRIPTION OF OCCURRENCE			
PLEASE RETAIN SUSPECT PARTS FOR RETURN TO P.S.I. IF NEEDED.			
<p>DIGITAL PICTURES AVAILABLE: <input type="radio"/> NO <input type="radio"/> YES (IF YES, PLEASE ATTACH TO EMAIL WITH THIS FORM)</p> <p>COPY OF WORK ORDER AVAILABLE: <input type="radio"/> NO <input type="radio"/> YES (IF YES, PLEASE ATTACH TO EMAIL WITH THIS FORM)</p>			
<p>www.psitireinflation.com © 2019 Pressure Systems International, Inc. All rights reserved. L001-05 Rev 05-19</p> <p style="text-align: right;">SAVE and Email or Print</p>			

Example P.S.I. Warranty Request Form L001-05

NOTE:

If P.S.I. requires parts be returned for assessment, a Return Material Authorization (RMA) number will be issued by P.S.I.

This RMA number must accompany any returned components and be visible on the packaging.

For warranty claims made before expiration of the warranty period, your supplier will, at its option, either (A) repair the product at P.S.I.'s sole expense, or (B) reimburse you for the cost of repair or replacement or customer refund, provided that reimbursement for the cost of repair or replacement will be limited to reasonable labor rates for the standard repair times shown in the tables, and parts, including the relevant service parts mark-up.

P.S.I. will have no obligation to you or any party claiming through you with respect to the repair or replacement of any product which fails after warranty expiration. P.S.I. will not be responsible for any incidental or consequential damages arising out of any warranty claim.

FAILURE TO INSTALL AND MAINTAIN P.S.I. PRODUCTS AS DESCRIBED IN P.S.I. MAINTENANCE AND INSTALLATION MANUALS WILL VOID THE PRODUCT WARRANTY.

The warranty does not and will not cover a product or component thereof which fails, malfunctions or is damaged as a result of (i) improper installation, modification, repair, or combination with any machine(s) or device(s) which are inconsistent with a statement by an authorized P.S.I. representative or with advertised uses of the Products; (ii) accident, abuse or improper use (including loading beyond the specified maximum vehicle weight); or (iii) improper or insufficient maintenance, including without limitation deviation from approved lubricants or change intervals.

EXCEPT AS EXPRESSLY SET FORTH HEREIN, P.S.I. MAKES NO REPRESENTATIONS OR WARRANTIES, WHETHER EXPRESSED OR IMPLIED, WITH REGARD TO ANY PRODUCT, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE. THIS WARRANTY STATEMENT CONTAINS THE SOLE REMEDY OF YOU AND YOUR SUPPLIER FOR BREACH OF THE WARRANTY SET FORTH HEREIN.

The warranty coverage only applies to those products that have been properly assembled and installed, properly maintained as described in all applicable P.S.I. publications, and used for the recommended applications and within the rated capacities (as described in all applicable P.S.I. publications, literature, notices, bulletins, and updates). The warranty does not cover products used off highway.

The warranty is further subject to the following conditions, exclusions and limitations listed below and as disclosed in this document.

P.S.I. reserves the right to reject any warranty claim for any or all of the following reasons:

- Claim information provided is insufficient or inaccurate.
- Inspection of the product in question does not substantiate the claim or indicate a covered failure.
- Product in question was not returned for inspection within 10 days from date of request.

NOTE: Product returned to P.S.I. under warranty shall become the property of P.S.I..

- P.S.I. has the sole discretion and authority to approve or disapprove a warranty claim, authorize the repair or replacement of non-functioning systems and authorize the repair or replacement of parts.
- Prior to the warranty repair or replacement by a supplier other than P.S.I., the warranty claim must first be approved by such supplier. Suppliers must inspect all components considered for repair or replacement involved in a warranty claim and then contact P.S.I. for assistance.
- Costs and procedures will be determined when contacting your supplier to receive warranty authorization. P.S.I. will pay reasonable labor rates for the standard repair times shown in the tables listed above, when applicable, following material inspection, determined by your supplier for the authorized repair of any defective component.
- Parts to be returned under a warranty claim must be accompanied by a warranty claim number issued by your supplier.
- Parts returned under a warranty claim number must be sent prepaid. P.S.I. will reimburse the customer for freight charges if the returned parts are confirmed to be defective or non-functioning under the conditions described herein.
- This warranty also only applies to genuine P.S.I. parts, and requires that genuine P.S.I. parts be used in the repair.
- Replacement parts provided under warranty are not separately warranted, but simply inherit the remainder of the product warranty.

Before filing a claim, please keep the following in mind:

- Failure to receive supplier return authorization may result in partial or complete loss of warranty coverage.
- Do not destroy parts being considered for warranty.
 - P.S.I. may require that you return parts to P.S.I. for evaluation at P.S.I.'s expense.
 - Parts must be returned to P.S.I. within 10 days of request for timely processing of the claim. Failure to return the parts in the allotted time may result in partial or complete loss of warranty coverage.
 - A Return Material Authorization (RMA) must be obtained from P.S.I. and accompany the return.

This is the entire agreement between P.S.I. and the original purchaser about warranty, and no P.S.I. employee or dealer is authorized to make any additional warranty on behalf of P.S.I.. This agreement allocates the responsibilities for component failure between P.S.I. and the original purchaser.